



INVESTIGATIVE SERVICES OF NEBRASKA/SOUTH DAKOTA/IOWA

**Licensed
Bonded
Insured**

319 Broadway Avenue, Yankton, SD 57078
Email: NebraskaDetective@hotmail.com

Phone: 800-475-0017 Fax: 605-664-6067
www.BestNebraskaDetective.com

GENERAL DETECTIVE SERVICES CONTRACT

CLIENT INFORMATION (TO BE COMPLETED BY CLIENT)

NAME _____ ADDRESS _____
CITY _____ STATE _____
ZIP _____ PHONE _____

Agreement dated as of _____ 201____,
between (print your name) _____ herein after referred to as "Client" and
Investigative Services of Nebraska/South Dakota/Iowa, hereinafter referred to as "ISNSD."

- 1) ISNSD shall provide Client with investigative services which may result in: written reports, recorded statements, documents, photos, video, audio, and other related items, as set forth by the terms and conditions below. Client agrees all the reports will be submitted and received subject to the conditions of this agreement.
- 2) Client agrees to pay ISNSD for all services rendered regardless of the outcome of said services. ISNSD has not made any warranties or guaranties as to the success of the investigation, research, or other matters in question. Dues to the nature of investigative work, no warranties or guaranties can be given as to the success or quality of the results achieved. Client should understand that information obtained may not be that which is desired or in the favor of the Client. Client should understand, money can be saved by giving ISNSD correct and truthful information prior to and during the case. Client attests that he/she/company has not misrepresented said Client for requesting services that ISNSD provides. Client understands that knowingly supplying false, misleading, or incomplete statements or information to ISNSD, relating to said assignment, will result in immediate termination on said assignment and forfeiture of all retainers and money paid to ISNSD. Client understands that misrepresentation in this agreement may result in civil and/or criminal action against the Client/company. ISNSD reserves the right to refuse service to the client for security, safety, unlawful, or immoral reasons. Honesty and integrity are what ISNSD works by. We expect the same from the Client.
- 3) Client agrees to indemnify and hold ISNSD harmless against all claims arising out of or related to the information or services of ISNSD. Client agrees that certain information as it relates to the practices and procedures of ISNSD may become known and Client specifically agrees that they will hold any such information as confidential, not to be discussed with anyone outside the scope of this agreement.
- 4) Client acknowledges that the investigation will be or could be greatly damaged if the subject of this investigation were to become aware of the activities of ISNSD relative to the case in progress and therefore agrees to keep our relationship confidential at all times during the investigation, as not to put the ISNSD agent in danger or expose ISNSD's involvement in this case to anyone.
- 5) ISNSD agrees to conduct the investigation with due diligence to protect the interests of the Client and to the best of ISNSD's abilities. All expressions made relative thereto are matters of ISNSD and conclusions are opinion only, as facts and information given presented themselves.
- 6) ISNSD will comply with all provisions of Federal, State, County, and City laws and regulations pertaining to obtaining all information related to this assignment.
- 7) ISNSD will keep and maintain all reports strictly confidential. Except where required by law or subpoena, no information from reports will be revealed to the person reported on or to any other person unless Client gives expressed written consent.
- 8) ISNSD is not a law agency and therefore does not provide legal advice, nor does it provide financial, insurance, or personal counseling services. Client is encouraged and advised to seek expert advice in these areas.
- 9) This agreement is valid for the duration of the investigation or until such time as it is cancelled by either party by written notice to terminate the agreement. No termination shall prejudice ISNSD to collect payment for services completed prior to the termination of the agreement.
- 10) ISNSD does warrant that all work and research fees that are billed will be performed on behalf of the client, and no charges will be made for work that is not done.



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- 11) Reference Video Tape/Pictures, Client understands surveillance tapes and pictures are by their nature, NOT television studio-type productions and are often taken from long distances, from unusual locations, and during extreme weather conditions and as such, the quality can be variable. ISNSD will proceed with due diligence to obtain the VERY BEST quality video/audio and/or pictures that can be obtained given the circumstances. Audio recordings will be made with video as circumstances depict.
- 12) Client agrees to pay ISNSD for its time, material, search fees, and services as follows:
All work is done under a retainer in which the amount will be set by ISNSD on a case by case basis. This will be held as pre-payment for work to be done under this agreement. If work is completed and retainer funds remain, all remaining funds will be returned back to the Client. If the retainer is extinguished and Client wants to pursue the assignment, another retainer will be put in place, or the remainder may be billed at the completion of assignment, as ISNSD chooses and due and payable upon receipt.
- Client agrees that any balance owing on the agreement, together with accrued expenses, plus costs of the investigation, shall be due and payable in full, prior to any delivery of reports, tapes, videos, or any other materials relating to the assignment.
 - No court appearances will occur on behalf of ISNSD, until the case is paid in full. Any money not paid in full as agreed will be subject to 1½ percent interest charge per month. Client further agrees to pay for all costs of collection plus attorney fees and court fees relating to collecting money due.
 - On all assignments which are expected to last longer than 30 days, that portion of the work that has been completed will be billed and payment will be due upon receipt of the invoice.
- 13) Fee Schedule is as follows:
- \$75.00 per hour per investigator. Time starts from leaving office until return to office.
 - 50 cents per mile during the course of the investigation.
 - ISNSD agrees to consult with Client free of charge for a maximum of 10 minutes per day, when called. All calls in excess of 10 minutes are billable per the hourly rate.
 - Photos are produced at ISNSD's facility. Case photos come with the report on a photo CD. Printed pictures, if requested, are as follows: 4 x 6 \$2.00 each, 8 x 10 \$5.50 each.
 - Court appearances and depositions are at a rate of \$100.00 per hour, plus travel, mileage, hotel expenses, and stand-by time.
 - GPS Vehicle Tracking is \$125 per day or \$600 per week. Includes all printouts, reports, and maps.
 - Covert video or audio surveillance prices are based on placement difficulty and/or level of danger to ISNSD agent.
 - Report writing, processing of audio/video tapes/DVD's/CD's/evidence and photos or other procedures that are not of an investigational nature are rated at \$23.00 per hour office rate. Additional copies of video/audio tapes/DVD's/CD's will be \$20.00 per copy. Additional copies of reports or printouts are .35 cents per page.
 - Applicable State taxes will apply.
 - An 8½ percent Secretarial and Administrative fee will apply to the total bill.
 - If paying by credit card, there is a 3% service fee added to the amount paid by credit card.
- 14) As a safeguard toward unforeseen expense for the Client, ISNSD agrees to NOT EXCEED \$ _____ in total cost without prior approval of the Client.

